

## EASE OF INSTALLATION AND

 SERVICEABILITY- Compact Design to Save Space
- Wi-Fi Technology for Remote Monitoring and Management
- Simple Gas Conversion
- Electronically Connect up to 24 Water Heaters to Operate as One Hot Water Source


## OPTIONAL ACCESSORIES

Condensate Neutralizer, ScaleCutter, Drain Down Kit, Additional Controllers, Recess Box, Pipe Cover, Recirculation Pump, DPS/MIS Switch, EZConnect ${ }^{\text {TM }}$ Cables, Control-R ${ }^{\text {TM }}$ Wi-Fi Module, Wireless Accessories, and many more. Visit rinnai.us for a complete list of accessories.

## COMMERCIAL APPLICATIONS

Commercial Tankless Rack Systems


- Fully-assembled, comprehensive water heating solutions
- Numerous configurations: Free Standing, Inline Free Standing, Inline Wall Mount, Wall Hanging, and Corner
- Made to Order Customized Solutions


## SUPER-HIGH-EFFICIENCY (CONDENSING) TANKLESS WATER HEATER

| Installation Type | External (Outdoor) Commercial <br> Applications |
| :--- | :--- |
| Model Numbers | CU199e (REU-N3237WC-US) <br> CU160e (REU-N2530WC-US) |
| Approved Gas Types | Natural and Propane |
| Thermal Efficiency | Up to 97\% |
| Uniform Energy Factor (UEF) | 0.93 |
| Energy Factor (EF) <br> (Canada) | 0.96 |
| High Altitude Approved | Up to 10,200 ft (3,109 m) |
| Water Flow Control | Water Flow Sensor, Electronic Water <br> Control and Bypass Control |
| Controller | Standard: Integrated Controller <br> Optional: MC-91-2US |
| Certifications | AHRI, ANSI Z21.10.3, CSA 4.3, and <br> ENERGY STAR ${ }^{\text {© }}$ |

## Warranty

- Heat Exchanger: 8 years or 12,000 operation hours, whichever occurs first
- All Other Parts and Components: 5 Years
- Reasonable Labor: 1 Year


## Safety Devices

Flame Failure - Flame Rod, Boiling Protection, Combustion Fan RPM Check, Over Current - Glass Fuse, Remaining Flame (OHS) and Automatic Frost Protection

## Included with Purchase

- Tankless Water Heater
- Pressure Relief Valve and Adapter
- Isolation Valve Kit
- Integrated Controller
- Recirculation Pump Cable


## Additional Features

- Complies with South Coast Air Quality Management District $14 \mathrm{ng} / \mathrm{J}$ or 20 ppm NOx Emission Levels
- Ultra Low NOx
- Tankless Rack System ${ }^{\text {TM }}$ Compatible
- $1 / 2 \mathrm{in}$. ( 13 mm ) Gas Line Compatible


[^0]SENSEITM TECHNICAL SPECIFICATIONS

| SPECIFICATION |  | CU199e | CU160e |
| :---: | :---: | :---: | :---: |
| Dimensions - w, h, d |  | 18.5 in. x 26.4 in. x 11.4 in. ( $470 \mathrm{~mm} \times 670 \mathrm{~mm} \times 290 \mathrm{~mm}$ ) |  |
| Minimum Gas Consumption Btu/h |  | 15,000 |  |
| Maximum Gas Consumption Btu/h |  | 199,000 | 160,000 |
| Flow Rate ${ }^{1}$ (Min - Max) |  | $\begin{aligned} & 0.26-9.8 \mathrm{GPM} \\ & (1.0-37 \mathrm{~L} / \mathrm{min}) \end{aligned}$ | $0.26-8.0 \mathrm{GPM}$ <br> (1.0-30 L/min) |
| Max Flow Rate with Parameter Adjustment |  | $\begin{gathered} 11 \mathrm{GPM} \\ (42 \mathrm{~L} / \mathrm{min}) \end{gathered}$ | $\begin{gathered} 9 \mathrm{GPM} \\ (34 \mathrm{~L} / \mathrm{min}) \end{gathered}$ |
| Weight |  | $64 \mathrm{lb}(29 \mathrm{~kg}$ ) | $62 \mathrm{lb}(28 \mathrm{~kg})$ |
| Sound Level |  | 53 dB | 52 dB |
|  | Normal | 81 W | 49 W |
|  | Standby | 1.3 W |  |
|  | Freeze Protection | 152 W |  |
|  | Max Current | 4 Amps |  |
|  | Fuse | 10 Amps |  |
| Temperature |  | - Minimum: $98^{\circ} \mathrm{F}\left(37^{\circ} \mathrm{C}\right)$ Default <br> - Maximum: $140^{\circ} \mathrm{F}\left(60^{\circ} \mathrm{C}\right)$ Default <br> $185^{\circ} \mathrm{F}\left(85^{\circ} \mathrm{C}\right)$ With Parameter Adjustment |  |
| By-Pass Flow Control |  | Electronic |  |
| Gas Supply Pressure ${ }^{2}$ |  | - Natural: 3.5 in. w.c. - 10.5 in. w.c. <br> - Propane: 8.0 in. w.c. - 13.5 in. w.c. |  |
| Ignition System |  | Direct Electronic Ignition |  |
| Electronic Connections |  | - Appliance: AC 120 Volts, 60 Hz . <br> - Temperature Controller: DC 12 Volts (Digital) |  |
| Water Supply Pressure |  | - Minimum: 50 PSI (Recommended 60-80 PSI for max performance) <br> - Maximum: 150 PSI |  |
| Controller Cable |  | Non-Polarized Two Core Cable (Minimum 22 AWG) |  |
| Service Connections |  | - Gas Supply: 3/4 in. (19 mm) NPT <br> - Cold Water Inlet: $3 / 4 \mathrm{in}$. $(19 \mathrm{~mm})$ NPT <br> - Hot Water Outlet: $3 / 4 \mathrm{in}$. ( 19 mm ) NPT <br> - Condensate Drain: $1 / 2 \mathrm{in}$. ( 13 mm ) NPT |  |
| Clearances |  | - Top: 2 in. (51 mm)* - Back: 0 in. <br> - Bottom/Ground: 12 in. ( 305 mm ) - Sides: $2 \mathrm{in} .(51 \mathrm{~mm})^{* * *}$ <br> - Front: 0 in.** - Front Exhaust: 24 in. $(610 \mathrm{~mm})$ |  |

* 0 in. from vent components
** Clearance for servicing is 24 in . ( 610 mm ) in front of water heater
*** Add 0.25 in . $(6.35 \mathrm{~mm}$ ) for recess box
${ }^{1}$ Minimum flow may vary slightly depending on the temperature setting and the inlet water temperature.
Minimum activation flow is 0.4 GPM ( $1.5 \mathrm{~L} / \mathrm{min}$ ).
${ }^{2}$ The maximum gas supply pressure must not exceed the value specified by the manufacturer.


## SENSEITM WATER FLOW CURVE

Flow curves apply only to incoming water temperatures of $70^{\circ} \mathrm{F}\left(21^{\circ} \mathrm{C}\right)$ or less. For incoming water temperatures greater than $70^{\circ} \mathrm{F}\left(21^{\circ} \mathrm{C}\right)$, please contact Rinnai.


SENSEITM DIMENSIONS
in. (mm)

## FRONT



SIDE


BOTTOM



[^0]:    CERTIFIED TO ANSI Z21.10.3 - CSA 4.3

