

PURPOSE: To announce the change in the number of ignition attempts before a Code 11 (SENSEI™) or Code 110 (I-Series) error is displayed.

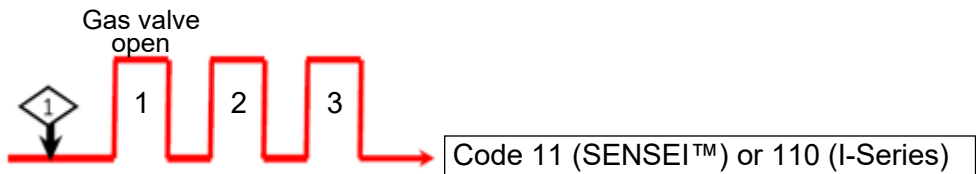
PRODUCT INFORMATION

- Applicable Product: All SENSEI™ Tankless Water Heaters and I-Series Boilers

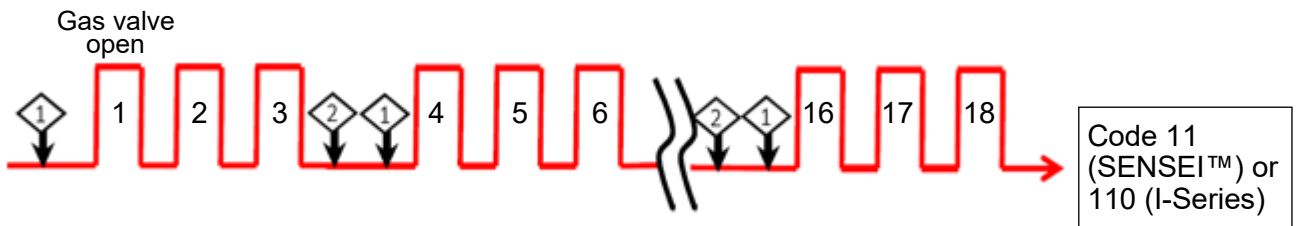
DETAILS

Currently, there are three ignition attempts on SENSEI™ and I-Series products before the unit displays a Code 11 (SENSEI™) or a Code 110 (I-Series). The SENSEI™ and I-Series software has been updated to increase the number of ignition attempts to 18 before the unit displays a Code 11 or Code 110. This software update will improve ignition performance by increasing the number of attempts to purge residual air that may exist in the gas line.

Previous Sequence (3 Ignition Attempts)



New Sequence (18 Ignition Attempts)



Legend

	: Prepurge check
	: Forced exhaust

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